

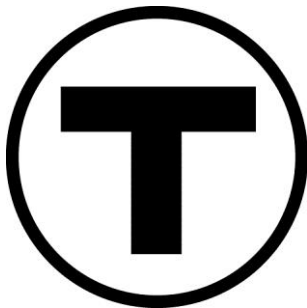
Innovative Paradigms

Building Mobility Partnerships

a division of paratransit inc.



In partnership with:



About Innovative Paradigms

- ▶ Consulting division of Paratransit, Inc.
- ▶ Over 34 years experience in Travel Training
- ▶ Over 100,000 ADA paratransit determinations completed
- ▶ Proprietary Data Management System encompassing Travel Training, ADA Paratransit Eligibility, Volunteer Mobility Mentor Programs, and Human Services Transportation
- ▶ In partnership with MBTA since 2012

Travel Instruction

A free MBTA program that offers free training to seniors and persons with disabilities to gain more independence by assisting them in becoming riders of the fixed-route and commuter rail.

- ▶ System Orientation Training
- ▶ Small Group Training
- ▶ One-on-One Intensive Training

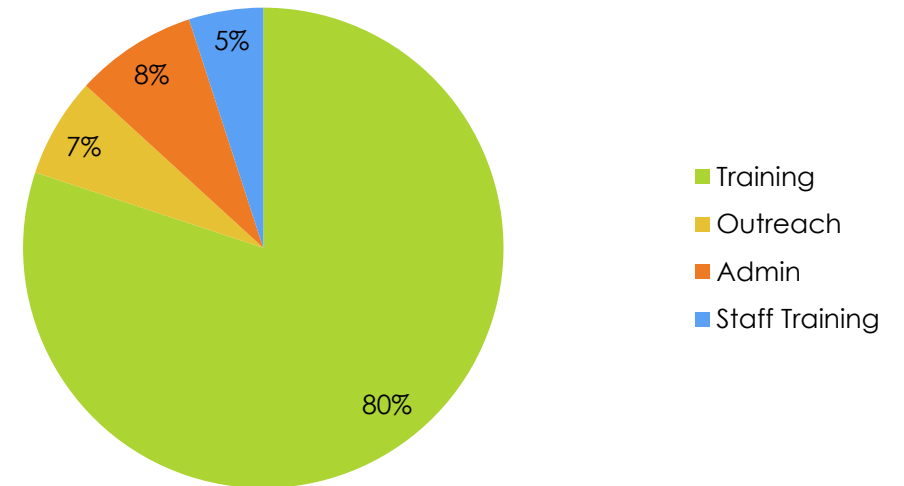
Data Management System

- ▶ Fully integrated proprietary data system that manages all aspects of Travel Training and ADA Paratransit Eligibility
- ▶ Data system includes iPads for use in the field by Travel Trainers
- ▶ Management oversight and reporting capability

The Power of Data

- ▶ Each employee is held accountable for his/her time down to the ¼ hour
- ▶ Can analyze where time is spent through the DMS
- ▶ Track referrals from outreach events to ensure cost effectiveness or identify gaps

Travel Trainers' Time





Thank You

► Questions?